



Fakenham  
RACECOURSE

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To Whom It May Concern:

First Line Event Security Ltd, Taverham, Norwich are in there second season here at Fakenham Racecourse.

The personnel supplied fully met the agreed specifications of service delivery agreed and within the confines of the Green Guide. They provide us with not only working procedures but also risk assessments and accident / injury/ use of force documentation etc, as standard.

They have been flexible in adapting to our requirements and have identified some areas of concern regarding non licensed personnel advising us of current legislation and assisting us with the SIA. This has allowed us to work together to ensure a cost effective safe environment which satisfies the licensing authority.

First Line provides continuity with the provision of regular core staff usually headed by the same Supervisor for each race meeting. They arrive in plenty of time to ensure that they attend Health and Safety briefings etc. Like any other Racecourse occasionally there are incidents that take place. First Line Security provide us with feedback both on scene and with written reports within a few days.

We are pleased with both the service and the quality of staff provided and would recommend there services to other sporting event organisers.

Please do not hesitate to contact me should you require any further information on 01328 862388 ext: 22 or by email: [trudi@fakenhamracecourse.co.uk](mailto:trudi@fakenhamracecourse.co.uk)

Signed:



Trudi Moulton  
Raceday Co-ordinator  
Fakenham Racecourse